

MediFlex NewsLetter

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Distribution: ALL MEDIFLEX USERS

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Support Contact Numbers

(03) 5221 6388 **OFFICE - ALWAYS TRY THIS NUMBER FIRST - DAY/NIGHT**

0418 352418 **Mobile (Phil)** DO NOT CALL THE MOBILE NUMBER DURING THE DAY (MON-FRI) UNLESS ADVISED BY A MEMBER OF OUR STAFF. **IF MOBILE SWITCHES TO MESSAGE AND NO RETURN PHONE NUMBER IS LEFT, YOUR CALL WILL NOT BE RETURNED.**

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G.S.T.

The job of upgrading almost 200 sites was a tough one, with huge demands on our support services over the two week period after the disk was shipped. A few minor bugs crept in, and have been dealt with, and despite the huge deluge of calls for assistance with the loading of the upgrade, we believe all is reasonably well in GST land. One issue that has come to light is the need to add GST to the Overdue Accounting Fee. Sites charging this fee please note the implications of this requirement.

To ensure all sites are up to date with all the minor changes/fixes that have been applied to MediFlex since the original disk was shipped, we have

enclosed another patch disk to be installed at your earliest convenience. Please read the instructions titled "GST Upgrade Patch Disk" attached to this newsletter for further details. ALL SITES ARE ADVISED TO INSTALL THIS DISK, EVEN IF YOU HAVE HAD OTHER DISKS OR EMAILS SENT TO YOU IN THE INTERIM. An issue of some concern with the upgrade was the large number of clients who did not read the instructions thoroughly with respect to patients not being transferred over from MediFlex. This was exactly what was intended (albeit temporary), and for very good reason as the notes clearly outlined. Similarly, many unnecessary questions

were asked regarding the entering of ABN's. Again, instructions were included to explain how these numbers were to be entered.

MediFlex for Windows

The seminar held in Geelong in May was an outstanding success. The feedback we gained from the three sessions was very positive and very encouraging. Thank you to those who made the effort to attend. (Clients from as far away as Newcastle NSW, Young NSW, Mildura, Albury and many Victorian country sites were present). The Windows product has now been installed locally in three sites for beta testing. Feedback has been very good, with only minor teething issues. We are still working hard at developing more functionality, whilst monitoring the beta sites closely. Only the basic core billing features are currently available. We will begin beta testing appointments facilities within one or two weeks.

MediFlex hits the Web!

The time has come. Electronic commerce is rapidly encroaching upon our business and private lives, and we must now all take steps to embrace it. We have secured our own domain name (a "domain name" is a unique address on the World Wide Web) which for us is www.ksoft.com.au. At this address you will find our (evolving) web page, promoting MediFlex and providing up-to-date information about our products and services to both existing and potential clients. Mechanisms will be available to allow software upgrades, patches

and bug fixes to be downloaded from the site, and email and feedback to be sent to us from there as well. For those of you already surfing the net, bookmark our site. For those of you not using email or internet browsers yet, take some steps to become familiar with these tools – they will soon become a vital component of your day-to-day business activity, and we will certainly be making increased use of the internet in our dealing with you. For example, we expect that once the web site is fully established, we will not be shipping floppy disks or CD's for upgrades or patches – we will simply load the appropriate software onto our web site, and let you download it directly. In preparation for this service, we need your email address. If you have not already informed us of it, please call or send us an email so that we may put it on file.

MedClaims

The elusive Veterans Affairs "bug" has still not been tracked down. We suggest you stop sending Vets Affairs batches electronically, and revert to the post. Medicare batches are still able to be processed electronically.

Scripts & Stuff.

Our biggest bugbear with Medical Director is the frequent failure to transfer patient data. Our previous newsletter described how to ascertain the status of the link from within MediFlex. As the calls keep flowing in, we have had one of our clients contact Medical Director (after yet again verifying that MediFlex was

functioning correctly) to report that although patient data was sitting in the “patients.in” file, MD was not picking it up. Our client was advised that this was a “rare thing”, and to restart the MD side of things, which did in fact rectify their current problem. (But the program writer was working on it !)

As of the GST upgrade to MediFlex, we are now transferring patient data in a more complete manner. The following improvements have been implemented :-

- 1) Dates of birth in the year 2000 are now being handled correctly
- 2) Veterans Affairs numbers are now being passed across if they are stored in the MediFlex HCC field, and begin with “VX”
- 3) Work phone numbers (if present) are now being passed across.

If your practitioners are noticing a performance degradation when MediFlex and Medical Director are both open at the same time, go to the machine/s in question and do the following:-

- 1) Click (right mouse button) on the MediFlex icon
- 2) Click (left mouse button) on “Properties”
- 3) Click (left mouse button) on the “Misc” tab page
- 4) In the “Background” section, make sure the “Always Suspend” checkbox is ticked
- 5) Click the “Apply” button
- 6) Click the “OK” button

You should now notice an improvement in the performance of

Medical Director when running simultaneously with MediFlex

Did You Know ?.....

- that you can produce a Debtor’s Report listing only those debtors who owe more than a nominated amount of money ? This report has the option of entering a minimum debt value. Leaving it blank (which is the default) does not apply this filter. Combine this capability with a particular ageing period (eg all 90 day debtors who owe more than \$200) and you have yourself a Debt Collectors List !

BrainTeasers

- 1) In the land of Woz, each and every person has only one car. The license plate of each car is different, and contains just one letter and a one-digit number, including zero. How many people live in the land of Woz ?
- 2) A man rotated the tyres on his car every 5,000 kilometers. When he had 10,000 kilometers of use, one of the tyres was damaged and replaced with a new one. He continued rotating the tyres every 5,000 kilometers but did not use the new tyre as a spare until all five tyres had worn equally. When the new tyre first became a spare, how many kilometers had he added on his odometer ?

(Solutions next issue)

Solutions to last issue’s Brain Teasers

- 1) 200 miles a day.

- 2) 2 ½ minutes.
- 3) \$0.20c.

Let's Laugh (courtesy Dr Mark Kennedy's inexhaustible Joke Library)

This is the transcript of the ACTUAL radio conversation of a US Naval ship and the Canadians, off the coast of Newfoundland in Oct 95.

Canadians: Please divert your course 15 degrees to the South, to avoid a collision.

Americans: Recommend you divert your course 15 degrees to the North, to avoid a collision.

Canadians: Negative. You will have to divert your course 15 degrees to the South to avoid a collision.

Americans: This is the Captain of a US Navy ship. I say again, divert YOUR course.

Canadians: Negative. I say again, You will have to divert your course.

Americans: THIS IS THE AIRCRAFT CARRIER US LINCOLN, THE SECOND LARGEST SHIP IN THE UNITED STATES ATLANTIC FLEET. WE ARE ACCOMPANIED BY THREE DESTROYERS, THREE CRUISERS, AND NUMEROUS SUPPORT VESSELS. I DEMAND THAT YOU CHANGE YOUR COURSE 15 DEGREES NORTH, I SAY AGAIN, THAT'S 15 DEGREES NORTH, OR COUNTERMEASURES WILL BE UNDERTAKEN TO ENSURE THE SAFETY OF THIS SHIP.

Canadians: We are a lighthouse. Your call.

Court Room Recordings

Mary Louise Gilman, the venerable editor of the U.S. National Shorthand Reporter has collected many of the more hilarious courtroom bloopers in two books - Humor in the Court and More Humor in the Court. From Mrs. Gilman's two volumes, here are some of her better transcripts:

How many times have you committed suicide?
Four times.

Mrs. Jones, is your appearance this morning pursuant to a deposition notice which I sent to your attorney?

No. This is how I dress when I go to work.

Did he pick the dog up by the ears?

No.

What was he doing with the dog's ears?

Picking them up in the air.

Where was the dog at this time?

Attached to the ears.

And lastly, Gary, all your responses must be oral. O.K.?

What school do you go to?

Oral.

How old are you?

Oral.

What is your relationship with the plaintiff?

She is my daughter.

Was she your daughter on February 13, 1979?

....and what did he do then?

He came home, and next morning he was dead.

So when he woke up the next morning he was dead?

Could you see him from where you were standing?

I could see his head.

And where was his head?

Just above his shoulders.

Are you sexually active?

No, I just lie there.

The truth of the matter is that you were not an unbiased, objective witness, isn't it. You too were shot in the fracas?

No, sir. I was shot midway between the fracas and the naval.

(Showing man picture.) That's you?

Yes, sir.

And you were present when the picture was taken, right?

Instructions for Installation of GST Upgrade Patch Disk

NOTE: If you did not receive a disk with this newsletter, it is because you require special instructions for installation due to the nature of your database setups. Please contact us for further instructions if you did not receive the disk. The procedure for installation of these patches is very straightforward.

- 1) Ensure all users apart from yourself are logged completely out of MediFlex.
- 2) Place the floppy disk in the drive of the machine you are at. This MUST be the A: drive. (Performance of this machine is of no consequence)
- 3) From within MediFlex Primary Option Menu, go to the Utilities Menu. Then select "Run External Program". This brings up a small panel, into which you must type the following words (over the top of anything already in the panel)

A:GSTFIX -O

Characters can be upper or lower case. The second character is a full colon, which is the shifted semi-colon (next to the letter "L"). The dash is a minus sign, which is just above the letter "P", and the last character is the letter O for Orange. DO NOT TYPE a ZERO.

Then hit <Enter>. You will see the following messages on your screen :-

```
PKSFX (R) FAST!! Mini Self Extract Utility Version 2.04c 12-28-92
Copr. 1989-1992 PKWARE Inc. All Rights Reserved.
PKSFX Reg. U.S. Pat. and Tm. Off.
```

```
Searching EXE: A:\GSTFIX.EXE
Inflating: MEDACBAT.FLX
Inflating: MEDACCT.FLX
Inflating: MEDACDUP.FLX
Inflating: MEDACOSR.FLX
Inflating: MEDACREC.FLX
Inflating: MEDADODU.FLX
Inflating: MEDCLMTS.FLX
Inflating: MEDMASK.FLX
Inflating: MEDMDEXT.FLX
Inflating: MEDRCALR.FLX
Inflating: MEDSYS.FLX
Inflating: MEDCLMTP.FLX
```

Now remove the disk, and hit <ENTER> to go back into MediFlex. The patches have now been applied.